



Holland Aviation

Airport and heliport, lighting and equipment, windsock assemblies

Thank you for buying from Holland Aviation

We want to provide you with the best possible product, if you have any complaints or comments please inform us. It enables us to continuously improve our products and services.

Address:
Daniëlsweg 40
4451 HW Heinkenszand
The Netherlands
+31 (0)113 613 467
info@hollandaviation.com

The costs for returning Holland Aviation products are reimbursed if proof of costs has been supplied.

You must submit a written complaint within 5 days of receiving the goods. See our Terms and Conditions.

A warranty period of one year applies to all Holland Aviation products (except windsocks). This is only valid if the product has been used correctly.

Our windsocks only have a warranty on production errors. An error must be reported within 5 days of receiving the product.

*For all our warranty conditions go to:
www.hollandaviation.nl/en/service-warranty/warranty-conditions/*

- ! Return shipments can be made up to 30 days after delivery.
- Before returning, ask holland aviation for a RMA number.

Name: _____
 E-mail: _____
 Invoice number is: _____
 Date of return: _____
 RMA number: _____

I want my order to be:

Returned

I return my product because:

- it is not the right product
- the quality is not satisfactory
- it does not work
- it was delivered too late
- it looks very different from the picture
- received another item than I ordered
- I ordered incorrectly by mistake
- there is damage to the product
 namely: _____

- other / comments: _____

Exchanged

I want to exchange my product because:

- it is not the right product
- it does not work
- I ordered incorrectly by mistake
- other/ comments:

I want to receive the following product:

Product: _____
 Colour: _____
 Other specifications: _____

Send package

If you return a product, follow the steps below:

Pack this form and product (in original packaging) in a way that damage is avoided.

Send it to: **Holland Aviation BV**
Danielsweg 40
4451HW Heinkenszand
The Netherlands

If you have any questions please contact us by mail: info@hollandaviation.com
 or call: +31 (0)113 613 467

Once your return is received and inspected we will send you an e-mail that we have received your returned items and with their warranty type.

To be completed by Holland Aviation:

Date received: _____
 Returned product: _____
 Processed by: _____